



Inquiry Service for Overseas Students at Tertiary Colleges & Universities



Ministry of Education

Network of International Student Advisors (NISA) Office



Overseas Student Views & Inquiries

1. Internal channels



Please ask your college or university directly about matters regarding your studies and life on campus, or about off-campus part-time work and internships..



Overseas Student Views & Inquiries



2. Other channels

Overseas students can give their views and make inquiries about **learning, living, and their part-time work rights** in Taiwan on the NISA platform:

1. Through the overseas student inquiry window at: www.nisa.moe.gov.tw
2. By ringing the Hotline: **0800-789-007**.

The hotline is open Mon – Fri 09:00–17:00, - in Chinese (press 1), English (press 2), Indonesian (press 3), & Vietnamese (press 4)

Inquiry Flowchart



1

2

3

4

www.nisa.moe.gov.tw

Overseas student
completes the
inquiry form



Overseas student
service hotline

0800-789-007

Details of
the
inquiry
are given



NISA
confirms
receipt



The details are
forwarded to the
responsible agency
or unit, and it will
respond directly to
the student



Will the inquiry service protect your privacy?

- ✓ We will **not** allow any other party to access your personal information.
- ✓ But depending on your inquiry, if necessary we will provide your name and contact details to the responsible unit, to enable it to effectively deal with your inquiry and respond to you.

